

RugZero Terms of Service

Last updated: 6 October 2026

1. Agreement and eligibility

These Terms are a contract between you and Prerak Chintalwar and Nadir Khoja, the founders who currently operate RugZero as joint operators while incorporation of the operating company in Ras Al Khaimah, United Arab Emirates is pending (“RugZero”, “we”, “us”). We will update these Terms with the company’s name, license number and registered address once registration completes. They govern your use of rugzero.io, the console at rugzero.io/app and related services (the “Service”). By creating an account or using the Service, you accept these Terms and our [Privacy Policy](#). If you do not accept them, do not use the Service.

You may use the Service only if all of these are true:

- you are at least 18, and of legal age to trade digital assets where you live
- you are not a resident, citizen or entity of, or located in, a Restricted Jurisdiction
- you are not on any sanctions list maintained by the UN, the UAE, the US (OFAC), the EU or the UK, and are not owned or controlled by anyone who is
- using the Service is legal for you where you live
- you are using the Service for yourself, not on behalf of others, unless we agree in writing

Restricted Jurisdictions are: the United States, including US citizens and residents wherever they are located; India; the member states of the European Union and the European Economic Area; any country or region subject to comprehensive UN, UAE, US, EU or UK sanctions (currently including Cuba, Iran, North Korea, Syria, and the Crimea, Donetsk and Luhansk regions); and any other place where we decide the Service cannot lawfully be offered. We may update this list.

You must not use a VPN or other means to hide your location to get around these limits. If we believe you are not eligible, we may close your account (see Section 6).

2. The Service and your wallet

What RugZero does. RugZero is software. It watches tokens that graduate on PumpFun, runs them through on-chain data checks (“gates”), and, if you configure it to, buys tokens that pass and manages exits using the stop-loss and trailing-stop settings you choose. You can buy and close positions manually, and you can block all new buys at once with the kill switch.

Beta. The Service is in private, invite-only beta. Features may change, break or be removed without notice. We may limit, pause or end access for anyone at any time.

Your wallet. At signup, a Solana wallet is created for you inside Turnkey's key infrastructure. You control it with your passkey, which is the only credential that can withdraw funds or change permissions. We never see or store your passkey or private key.

The trading permission. By turning on automated trading, you authorize RugZero to sign transactions from your wallet, limited to an allow-listed set of trading programs. RugZero cannot withdraw your funds to other addresses. You can revoke this permission at any time with your passkey. Trades signed under the permission before you revoke it are final.

Losing your passkey. If you lose your passkey and have no synced backup, nobody can recover your wallet: not us, not Turnkey, not support. Funds in it may be lost permanently. Keeping your passkey safe and synced is your responsibility.

You are responsible for your account. You are responsible for everything done through your account and passkey, for your configuration, and for keeping your device secure. Tell us at once at sales@rugzero.io if you think your account is compromised.

3. No advice, and the risks

Not advice. RugZero is a tool, not an adviser, broker, exchange or fund manager. Nothing in the Service is investment, financial, legal or tax advice, or a recommendation to buy or sell anything. A token passing our gates means only that it did not trip those specific checks at that moment. It does not mean the token is safe, legitimate or likely to rise.

No performance claims. We do not promise or publish profits, returns or win rates, and you should not rely on any past result. You decide whether to use the Service, which settings to run, and how much to fund your wallet.

You can lose everything you put in. By using the Service you accept these risks:

- most newly launched tokens lose most or all of their value, often within hours
- rug pulls, honeypots and manipulation can get past any filter, including ours; the gates reduce some measurable risks and remove none
- prices can move faster than stop-losses execute; slippage, failed or delayed transactions, and low liquidity can make exits much worse than your settings
- the Solana network, RPC providers, PumpFun, PumpSwap, Turnkey and other third parties can fail, congest, change or be attacked
- software, including ours, has bugs
- laws on digital assets may change and may restrict your use of the Service
- you are responsible for any taxes on your trades

Only fund your wallet with money you can afford to lose completely.

4. Fees, use and ownership

Fees. Access to the Service costs USD 500 per 30-day subscription period, paid in advance by credit card or in crypto. Card subscriptions renew automatically for another 30 days unless you cancel before the period ends; cancelling stops the next renewal. Crypto

subscriptions do not renew automatically: you pay for each new period, and access pauses if payment has not arrived when the period ends. Card payments are handled by our payment processor; we never see or store your full card number. All payments are final and non-refundable, including for unused time in a period, except where the law requires otherwise. The subscription is the only fee we charge. We pay the Solana network and priority fees for transactions the Service submits from your wallet. We may set reasonable limits on the fees we cover, such as a maximum priority fee per transaction, and may skip or delay a transaction that would exceed them. DEX and liquidity-pool fees, slippage and price impact are different: they are built into the price of each swap, so they reduce what you receive and we cannot pay them for you. We will give at least 30 days' notice by email before introducing or changing any fee we charge.

Acceptable use. You must not:

- use the Service to launch, promote or manipulate tokens, including wash trading, pump-and-dump schemes or front-running other users
- launder money, finance terrorism, evade sanctions or break any other law
- probe, attack, overload or reverse-engineer the Service, or get around its rate limits, gates or security
- scrape the Service or resell, sublicense or share access to it
- share your invite or account with others

Third-party services. The Service depends on services we do not control, including Turnkey, the Solana network, PumpFun, PumpSwap and RPC providers. Your use of them may be subject to their own terms. We are not responsible for their availability, conduct or failures.

Intellectual property. We own the Service, its software, gate logic, design and the RugZero name and logo. We give you a limited, personal, revocable, non-transferable licence to use the Service under these Terms. You keep all rights to your own data. If you send us feedback, we may use it freely without paying you.

5. Disclaimers and liability

As-is. The Service is provided “as is” and “as available”. To the fullest extent the law allows, we make no warranties of any kind, express or implied, including that the Service will be accurate, uninterrupted, error-free or secure, that any gate will catch any particular risk, or that any trade will execute at a given price or at all.

Limit on our liability. To the fullest extent the law allows:

- we are not liable for any loss of funds, profits, tokens, data or opportunity, or for any indirect, incidental, special or consequential loss, arising from your use of the Service or your trades
- we are not liable for losses caused by third-party services, blockchain behaviour, market movements, your configuration, or the loss or compromise of your passkey or device

- our total liability to you for all claims is limited to the greater of the fees you paid us in the 12 months before the claim, or USD 100

Nothing in these Terms limits liability that cannot be limited by law, such as liability for fraud or wilful misconduct.

Indemnity. You agree to cover our reasonable losses and costs, including legal fees, if a third party makes a claim against us arising from your breach of these Terms, your misuse of the Service or your breach of any law.

6. Ending, law and changes

Ending the agreement. You can stop using the Service and close your account at any time. We may suspend or close your account, or revoke the trading permission, if you breach these Terms, if we believe you are not eligible, if the law requires it, or if we stop offering the Service. Closing an account does not touch your wallet: you keep control of it with your passkey and can withdraw your funds. Sections 3, 5 and 6 survive after the agreement ends.

Governing law and disputes. These Terms are governed by the laws of the Emirate of Ras Al Khaimah and the federal laws of the United Arab Emirates. Any dispute will be resolved by arbitration under the rules of the Ras Al Khaimah Mediation and Arbitration Centre (RAK MAC), seated in Ras Al Khaimah, before a sole arbitrator, in English. Before starting any claim, you agree to email sales@rugzero.io and give us 30 days to try to resolve it.

Changes to these Terms. We may update these Terms. We will change the date at the top, and for material changes we will email account holders at least 14 days before they take effect. If you keep using the Service after that, you accept the new Terms.

General. These Terms and the Privacy Policy are the whole agreement between us about the Service. If a court finds any part unenforceable, the rest stays in force. If we do not enforce a right, we have not waived it. You may not transfer these Terms; we may transfer them to a successor business.

Contact. sales@rugzero.io

Prerak Chintalwar and Nadir Khoja, operators of RugZero (incorporation pending, Ras Al Khaimah, United Arab Emirates)